

# RIETVLEI ZOO FARM - RULES, TERMS & CONDITIONS



Rietvlei Zoo Farm is a Family Venue. Please keep our farm clean and respect our environment by adhering to the Rules of the Farm. Right of Admission is Reserved and those not adhering to the Rules of the Farm will be asked to leave. Due to Covid 19 regulations, it is compulsory to wear a mask, sanitise and keep a social distance of 1.5m. Please note the refund policy.

**The FARM OFFICE is open daily Monday to Sunday from 08h30 to 17h00.**

The PICNIC PARK is Monday to Sunday from 09h00-17h00.

Visitors are welcome to bring their own food and drinks to the Picnic Park.

All visitors entering the Picnic Park need to pay an entrance fee of R40 per person.

The Venue Hire fee for a Lapa in the Picnic Park does not include the Day Visitor entrance fee of R40 per person.

No Picnic Park Day Visitors will be allowed to enter the Picnic Park before 09h00 or after 16h00.

Visitors can only picnic/braai in the Picnic Park Area. No picnicking/loitering/vendors will be allowed in Main Parking Area.

NO waterslides/inflatable pools will be allowed. DOGS are NOT allowed near the farmyard or bird aviary area.

NO MUSIC is allowed in the picnic area. Music is only allowed by WRITTEN CONSENT from the farm office during the Festive Season from October to December.

Alcohol consumption needs to be limited and visitors are NOT allowed to WALK AROUND with alcohol.

Disorderly behaviour is not allowed and visitors will be asked to leave if they misbehave or drink beyond the legal limits.

The Butterfly Hall and Bumblee Room close strictly at midnight.

The Lapa and Terrace Venues are hired strictly for the time and date specified on your booking sheet and price list.

It is the responsibility of the person who made the venue hire booking to ensure that all their day visitors/guests adhere to the rules of the farm.

Please note there are NO REFUNDS due to bad weather. Booking can be moved to an available date within 3 months of the booking date.

Rietvlei Trails are open from 6am to 6pm daily. All dogs to remain on leads at all times.

The Trails entrance fee is R40 per person or you can purchase a Trail Access Card for R150 for 10 entries.

Parking in the Main Parking is FREE. There is a R50 charges to park vehicles in the Picnic Park area, however vehicle owners are required to display their Picnic Park Vehicle Pass in their windscreen at all times. Speed limit is strictly 20km/hour on the farm. Please drive slowly. Inside the picnic park area, all parking needs to be along the road and no parking is allowed on the grass areas. Vehicles not adhering the rules will be clamped. A fine of R500 is payable to the farm office for clamped vehicles.

Visiting or driving around the farm beyond the designated points is not allowed. Motorbikes and quad bikes are not allowed to drive around the farm. No fishing is allowed in the Picnic Park dams. Fishing is allowed in the Fun Fishing Dam near the golf driving range. All Visitors are required to use the bins and toilets provided. Please do not throw rubbish into the farmyard enclosures. No teasing or throwing of stones or sticks or harming of the animals will be allowed. No person is allowed to enter or climb inside the farmyard enclosures. Fines will be levied if you are caught doing this.

## **VERY IMPORTANT!**

**All visitors are visiting Rietvlei Zoo Farm at their own risk. The Farm is open to the public, but strictly under these conditions. Please adhere to these rules. We reserve the right to enforce the departure of the persons not adhering to the rules stated. The Rietvlei Farm Staff, Security, Monitors and Management will not accept responsibility for any loss or injury whatsoever sustained by any person during their visit to the farm. Right of admission is reserved. Trespassers will be prosecuted. The Security, Rietvlei Farm Staff and Management have the right to search any vehicle entering or exiting the farm and have the right to ask visitors to leave the farm if they do not adhere to these rules. All visitors are to respect the privacy of other visitors.**

## **INDEMNITY**

The tenant / function holder/renter of lapa/function hall indemnifies Rietvlei Zoo Farm for any claims for damages, injury or loss by any person(s), including its guests, arising out of visiting or the function held at the premises. The client will be responsible for the safe keeping of, or damage caused to Rietvlei Zoo Farm by their attendees. If your décor is left on the premises for more than two days after your function a storage fee will apply. We will only retain your property for a maximum of 48 hours otherwise it will then be sold to cover costs incurred.

You hereby agree, as a condition of your booking, that Rietvlei Zoo Farm and the owner, manager of the premises and their affiliates and respective directors, officers, employees, agents and representative (COLLECTIVELY called Rietvlei Zoo Farm) shall not be responsible or liable for any accident or injury or death of any person or the loss or destruction of/or damage to any property, whether arising from fire, theft or any other cause whatsoever and by whomever caused or arising from the negligence or wrongful acts or omissions of Rietvlei Zoo Farm. You accordingly hereby irrevocably and unconditionally indemnify and agree to hold harmless Rietvlei Zoo Farm in respect of any responsibility and or liability as aforementioned.

Initial

I \_\_\_\_\_, ID: \_\_\_\_\_ acknowledge that I have read and understand the above rules, indemnity, terms and conditions.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_